3 THINGS TO KNOW ABOUT STREET MAINTENANCE

POTHOLE AND STREET REPAIRS

1

How are pothole repairs initiated by the City and how long does it take to fill a pothole?

The first step to a pothole repair is a 311 report via phone call, the app or the webpage. Once a report is made, a Pothole Crew is scheduled to investigate and to make necessary repairs. The repair process of a small pothole—anything smaller than 5ft x 5ft—typically takes less than 30 minutes.

2

How does the City make large scale street repairs?

Large scale street repairs are often referred to the Skin Patch Roller Crew. These repairs begin with a process called scrape down where damaged pavement is removed and replaced with new asphalt. The fresh asphalt is then compacted with a roller for a smooth surface.

3

How do street repairs impact traffic?

Expect temporary lane closures or traffic shifts to occur during street repairs. Crews will have cones, arrow boards and flaggers on-site to guide drivers safely through work zones. When work occurs in neighborhoods, driveways may be temporarily inaccessible while machines pass in front of homes, but crews actively work to minimize disruptions.

SCAN THE QR CODE TO VISIT THE TRANSPORTATION AND DRAINAGE OPERATIONS WEB PAGE

HAVE A MAINTENANCE REQUEST? FOLLOW THE QR CODE FOR QUICK REPORTING

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